HUSKY Members: COHI Wants You to Know Your Rights to Transportation for Dental & Medical Appointments!

Call Veyo at 855-478-7350 For Options

Connecticut Non-Emergency Medical Transportation (NEMT) is transportation for eligible Connecticut HUSKY members who need to get to and from dental or medical appointments.

You May Be Eligible if:

You have **HUSKY A, C, or D**, **cannot drive,** and **do not have a ride** from friends/family or voluntary organizations to eligible dental or medical appointments.

Types of Transportation Offered:
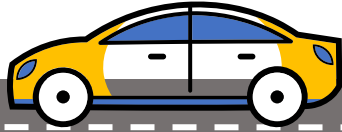
Public Transit: bus passes

Scheduled rides: rideshare, taxi, or wheelchair van for those who cannot take a public bus

Mileage Reimbursement: for pre-approved drivers

COH
Connecticut Oral Health Initiative

www.ctoralhealth.org

For more information, visit https://ct.ridewithveyo.com/

Important Things to Remember

Share your Veyo experience with COHI at info@ctoralhealth.org

- Allow at least 5 business days before the appointment to receive a bus pass.

- If you're unable to take a public bus, the **Medical Necessity Form** must be completed by your healthcare provider for the appropriate mode of transportation.

- For mileage reimbursement: book transportation; **register a driver**; **request reimbursement** by calling Veyo or at their website below.

- If you qualify for mileage reimbursement or a ride, call at least 2 business days before your scheduled appointment.

- Be ready 15 minutes before your scheduled pick-up time.

- You might share a ride with other HUSKY members.

- Children younger than 16 years old must ride with a parent or guardian or a **consent form** must be completed for children aged 12 to 15 to travel alone.

- If you need to cancel or reschedule your ride, please call Veyo as soon as possible. Please cancel your ride even if it is a bus ride or a mileage reimbursement trip.

- Remember, the driver can only give you a ride to an approved medical office and back home.

- Comments or Complaints can be filed at **ct.ridewithveyo.com/contact** or by calling **855-478-7350.**

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